



Contact Us

Customer Service

Phone: 1-800-527-2878
Fax: 1-800-562-5359
E-Mail: service@tstimpreso.com
Internet: www.tstimpreso.com
Hours: Mon-Thu 7AM-7PM C.S.T.
Friday 7AM-6PM C.S.T.

Remittance Address

P.O. Box 226741
Dallas TX 75222-6741

Customer Pick-Up

A \$5.00 CPU charge will be added for orders of less than twenty (20) cartons from all warehouse locations. No CPU charge will be added for pick-ups at any plant location.

Order Minimums

Continuous Computer Paper,
Laser/Copy Paper, Engineering & Wide
Format Rolls and Add Rolls:

Plants - 1 Carton

Warehouses - 5 Cartons

Less than 5 cartons \$7.50 order
handling charge.

Fax Paper:

Plants - 1 Carton

Warehouses - 1 Masterpack

Desktop Ink Jet:

Plants - 1 Carton

Warehouses - 1 Masterpak

Returns

Products may not be returned without authorization from TST/IMPRESO. No returns for credit will be accepted after 120 days. A 20% inspection and restocking charge on IMPRESO, Alliance, and Xerox products will be applied against your account for the total value of the return of merchandise.

Only merchandise acceptable for resale may be returned. The customer is responsible for freight charges on all returned merchandise, unless TST/IMPRESO determines they are at fault.

P.O.D.

Available up to one year from delivery.

C.O.D.

Available out of plant locations only.

Pricing

All prices quoted by TST are net prices and subject to change without notice. Dealers and distributors should contact TST/IMPRESO for their current price list.

Freight

Prices are FOB TST/IMPRESO distribution points. \$3.50 handling charge for all UPS shipments.

\$5.00 parcel post handling charge per carton on shipments out via mail or priority mail. USPS is from Coppell location only. Contact customer service for detailed freight information.

Terms

Upon credit approval: 1% 15 days from date of invoice, Past Due after 30 days. Discounts not allowed on current items when account has other delinquent items. Discounts are not allowed on freight costs.

Mastercard, VISA, and American Express accepted.

Discount not allowed with Credit Card payment.